

Access Statement for Sefton House (Alnmouth)

Introduction

My name is Simone Neri and I am the proprietor of Sefton House. My aim is to provide an excellent quality of service and to help you as much as possible. The following statement is a summary of the facilities that Sefton House offers. If you have any specific questions please feel free to call me where you will be assured of my full assistance at all times.

Pre-Arrival

- There is a bus stop 100 metres up the road and there is a frequent bus service to Alnwick, surrounding towns, and Newcastle
- There is an excellent train service which runs from Alnmouth train station (1.5km from Sefton House) and connects to all mainland stations
- Several local taxi services operate from Alnmouth
- Sefton House has an internet website where you can make online bookings
- You can contact Sefton House via phone, text or email
- Alnwick is the nearest town which is 4 miles away

Arrival & Car Parking Facilities

- Upon arrival at Sefton House you can park on Argyle Street which has no marked parking bays. Argyle Street is a sloping street
- Access from the public footpath is up one 4 " concrete step and through a 90cm wide metal gate
- There is a concrete path accessing the main front door, which is hung on one side
- The telephone number of the accommodation is displayed externally
- Dogs are welcome dogs and dog bowls are available
- There is an outside bell
- Guests with luggage can be assisted on request

Main Entrance, Reception & Ticketing Area

- The front door has one concrete step which is 4" high and the door itself is 90cm wide leading onto an inner door which is 80cm wide
- There are non slip doormats both inside and outside the front door
- The entrance hall floor is of a flat wooden slatted type and is 1.4m wide. The length is 8m
- There is one external light above the entrance and numerous internal lights operating off wall switches throughout the main entrance, reception area and hallway
- There is a Visitors Book on the reception desk which is located in the hall area
- There are 3 other doors leading off the entrance hall - the guest lounge, the breakfast room and a private kitchen
- There is a colour contrast between critical surfaces
- There is a prominent room pricing tariff clearly displayed at the reception desk
- Checked in guests are provided with a front door key so they have access at all times. A contact telephone number can be provided if extra assistance is considered necessary

Public Areas - Hall, Stairs, Landing, Corridors etc

- The doors leading to the guest lounge and the breakfast room are 80cm wide and are all on ground floor level. The doors are natural wood and the skirting boards are painted white
- There are 3 further floors to the house. Floor one has one bedroom and a bathroom. Floor 2 has 2 ensuite bedrooms and floor 3 has 2 bedrooms with one shared bathroom
- The landings and the stairs are all carpeted. The lighting is uniform with additional side lamps where necessary
- The stairs are 10" deep and there are 12 steps up to the first landing. The steps going up to the first level are 94cm wide
- The first floor landing is 1.3m wide and 1.9m long and is carpeted. There is a side table and lamp situated here
- The second floor landing is approached by 4 carpeted steps which are 15cm high and 1.25m wide
- The second floor landing is carpeted and is 1.9m wide and 3.9m long with a central light and an emergency light

Public Areas - Sitting room, lounges, lobbies etc

- The guest lounge is accessed by a 80cm wooden door and measures 5.7m x 4m with a wooden floor.
- There is a large coffee table and 2 large settees
- Guests are free to use a TV which has a Free view box and a DVD player
- There is a large back yard fitted out with patio tables and chairs for guest use.

Public WCs

- All bedrooms have an allocated bathroom
- There are no additional public WC facilities

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

- The breakfast dining room is accessed by an 80cm wooden door with a one" drop to the dining room wooden floor.
- The breakfast dining room is 4.3m x 3.2m
- There is a main central light
- There are 3 wooden movable dining tables which are 75cm high
- The chairs are wooden / leather and have no arms
- Special dietary requirements can be catered with advanced notification
- Sefton House has a no smoking policy in all internal areas

Laundry

- Guests are free to use the laundry facilities available in the kitchen

Bedrooms & Sleeping Areas

- There is a fully integrated fire alarm system
- All bedrooms have colour TV's with remote controls and DVD players
- There are kettles in all of the bedrooms which are cordless and all have water level visibility displays
- There are no fridges in the rooms but guests are free to use the main fridge in the kitchen

Bathroom, Shower-room & WC [Ensuite or Shared]

- Bedroom 1 has its own separate bathroom. It has a corner shower 80cm x 80cm with sliding doors. There is a 4" step into the shower. There is also a large freestanding fireclay bath in the bathroom which measures 1.8m x 0.8m and is 55cm tall. The floor is laminated and measures 2m x 2.8m. The sink and the WC are of standard height and there is spotlight lighting
- Bedroom 2 has an ensuite bathroom which is entered through a 66cm wide wooden door. The shower room measures 1.8m x 2.3m. There is a 70cm x 70cm corner shower unit with a 25cm step. There is a central light and a shaver light. The flooring is washable cushion floor cover. There is a standard size WC and wash hand basin
- Bedroom 3 has an ensuite bathroom which is 1.2m x 2.5m with a wooden floor
- There is a 70cm x 70 cm corner shower with a step that measures 25cm high. There is a standard size WC and wash hand basin. There is a standard light and a shaver light
- Room 5 and 6 have a shared bathroom which is entered through a 55cm door. The bathroom measures 1.9m x 2.6m. There is a 76cm x 76cm corner shower with a 36cm step into it
- All of the bathrooms have standard height WC's and sinks

Grounds and Gardens

- There is an enclosed back yard, offering complete security and is available for guest use.
- There is a large patio table and seating area for 10 guests.
- There is a local recreation park which is 100m away and a beach 300m away

Additional Information

- Mobile phone reception is good
- The front and back doors provide the main evacuation routes
- In the event of a fire, a fire alarm alert automatically sounds which remains on until the system is de-activated
- There is no background music played throughout Sefton House
- There is an out of hours and emergency contact number, which is 07801447482

Address:

Sefton House
15 Argyle Street
Alnmouth
Alnwick
Northumberland
United Kingdom
NE66 2SB

Telephone: 01665 833174

Mobile: 07801447482

Email: stay@seftonhousealnmouth.co.uk

Website: www.seftonhousealnmouth.com

Hours of operation: Sefton House operates 24/7

(The proprietor can be contacted between 08.00hrs and 21.00hrs or outside this in the unlikely event of a problem)

Emergency number: 07801447482

Local public transport numbers: Public Transport Travel Line on 0870 6082608

Local accessible taxi numbers: Don Hume (Alnmouth) on 01665 830096

Future Plans

- Bedrooms 5 and 6 will be upgraded in 2009 with the addition of ensuite bathrooms
- A Deaf Activator Monitor is scheduled for installation in November 2008 and will be available for any guests with hearing impairments

We welcome your feedback to help us continually improve if you have any comments please phone or email us